

Complete Utilities Limited is committed to making full and proper provision for the health, safety and welfare of its employees whilst they are at work and to others who may be affected by the company's activities. In addition they will provide services which are of high quality and in line with their clients' expectations.

The company will comply with all relevant United Kingdom and European health, safety and environmental legislation, other relevant legislation and clients' quality expectations. This policy will be reviewed annually or sooner if there are significant changes relating to the operation of the business, clients' expectations or legislation.

The company is committed to continually improving their systems and this will be achieved by the setting of realistic and measurable objectives and targets; these will be set by senior management via the management review meeting to ensure that, at least, they achieve compliance with United Kingdom and European legal requirements, industry standards and clients' expectations.

A system of monitoring and auditing will be undertaken by the company of all of its activities, processes and systems to ensure ongoing compliance.

Where new activities or processes are undertaken, or where new equipment is introduced, a suitable and sufficient risk assessment will be undertaken to ensure that adequate health, safety and environmental provision is made prior to introduction.

All existing activities will be subject to ongoing risk assessment with the objective of reducing risk to an acceptably low level to the business, employees and others who may be affected by the company's activities.

As a corporate body the company is committed to minimising the environmental impact of its activities, processes and systems through improving energy and natural resource conservation, the prevention of pollution, minimising waste, recycling materials, safe and responsible disposal of waste and effluent, and minimising environmentally damaging emissions or pollutants.

There is an ongoing expectation that all employees will accept their legal responsibility to work in a safe manner, adhere to the established safety rules and work procedures, use the safety equipment as provided, and contribute to the maintenance of safe, healthy and environmentally responsible working conditions.

A system of communication and consultation has been established with the employees to ensure continual improvement and the promotion of good quality, health, safety and environmental practices.

Provision will be made to ensure that appropriate quality, health, safety and environmental related training is given to all employees with a view to enabling them to meet the company's objectives, targets and the expectations of their clients.

There is an ongoing commitment to ensure that adequate and competent advice on quality, health, safety and environmental matters is provided to the management team.

The company directors have the ongoing responsibility for ensuring that this policy is complied with in full.

Copies of this policy will be made available to interested parties on request.

Signed \_\_\_\_\_  
S Chaplin - Managing Director

Date \_\_\_\_\_